

COVID-19 Gamma's Transition Planning

We are currently here



Optimising the remote working environment

Remote working environments will need to be suitable for longer-term. Offices will be extended to collaboration and meetings.



Staying well connected to others

Video and collaboration tools with colleagues, suppliers and customers to become primary way to interact.



Adapting to supplier or customer changes

Adapt ways of working to nurture growth opportunities and ensure continuity of supply and service.



Maintaining an effective team

Reinforce strategic objectives and how we achieve them as a team within a virtual working environment.



Travelling by exception

Staying digitally connected avoiding unnecessary risk and saving time. Travelling only when essential and planning well in advance.

Review critical operations home connectivity options

Consider self-isolation for some until vaccine arrives

Consider video-first calling internally as part of new working routines

Promote customers and supplier engagement through video and collaboration tools

Monitor implications of supplier restrictions on how we provide and support products

Empower teams to quickly react to changes and make decisions on how we adapt

Adapt management styles and structure to develop highly effective remote teams

Implement tools and techniques to manage performance in a virtual environment

Consider online learning to develop strategic skills

Learn from best practice collaboration tools and techniques and make widely available

Phased office re-opening and limited return
Implement social distancing policy in offices

Maintain video and collaboration tools in office and at home

Ongoing regular digital engagement with customers

Adjust procedures to suit customer/supplier site visits

Introduce low risk changes to social contact with customers and suppliers

Optimise team effectiveness through split office/home working and social distancing

Consider how we might rapidly onboard people without face-to-face contact

Introduce interim travel policy which puts the safety of our people as the primary concern

Share plans to repurpose office space for the longer term

Phased introduction of wider office facilities

Lasting policy on remote working

Use Gamma products to communicate and collaborate

Drive Gamma as a case study of the future

Evolve products based on our needs

Implement lasting changes to work with customers and suppliers

Model team ideas for future working practices

Develop operating model for clusters of people working towards common objectives

Travel policy changes aligned to new operating model

Introduce recruitment policy to balance travel considerations for effective teams